

**OFFICIAL PROCEEDINGS**  
**WASHINGTON COUNTY SPECIAL BOARD MEETING**  
**September 19, 2024**

The reconvened and adjourned meeting of the County Board of Washington County, Illinois was held at the Washington County Courthouse Nashville, Illinois on Tuesday, September 19, 2024 for the purpose of transacting county business that might come before the Board.

Present and presiding were Chairman Meyer and Shari Hempen, County Clerk and Clerk of the Board.

Roll Call was taken by County Clerk Hempen with 10 members present. Those present were, Meyer, Ibendahl, Hohlt, Lamczyk, Shemonic, Small, Suedmeyer, Todd, Bening and Unverfehrt. Absent were Klingenberg, Bronke, Brammeier, Karg and Muentner

Others present were Matt Bierman – EMA and Zoning, John Felchlia – Ambulance Administrator, Sheriff Ross Schultze, Charles Carroll Chief Deputy Sheriff's Dept., Brittany Bateman – Sheriff's Department Office Administrator, Mike Smith, Trent Gately and Gabe Caldwell with Miken

Following the Lord's Prayer and the Pledge of Allegiance, Chairman Meyer called the meeting of the Washington County Board to order at 9:39 a.m.

Mike Smith with Miken Technologies thanked the board for working with them for many years. We have had a great longstanding relationship with Washington County. Miken's mental quest for continuing to provide the highest level of support and security have found it necessary to deploy another security product, Management Delivery Response (MDR) it will work with the county's current input protection system SentinelOne. It offers a much higher and deeper and better level of oversight, management, point of protection of viruses, malware and intrusion protection. Currently SentinelOne protects servers, workstation and provides protection between the server and the internet. Anytime someone goes on the internet it will monitor where they go and what they are downloading to make sure it does not cause harm to the network or the workstation. It is the first level of defense. MDR helps with this and provides a third-party product company to monitor and check all logs 24/7 for any threats. Miken recommends this to all their clients.

Brammeier enters the meeting at 9:45 am.

Unverfehrt asked how new is this product? Smith told him it has been around for 2 years, but Miken has been testing this for about 6 months.

The cost goes by the number of devices you have. We have around 100 workstations and 14 servers. It would be an extra \$20,520 a year. Some of the yearly costs of Miken are due to our insurance requirements on what type of protection we are supposed to have, licenses for Microsoft apps, duo, cloud backup services etc. Bening asked if this was required by our insurance carrier. The reply was; we have not heard, currently not at this time.

Bening said do we have that many issues. Smith said we aren't having problems now, but it only takes one and we are trying to be proactive. Trent told the Board there have been 2 issues relatively, recent that he can remember. Those happened during the day and Miken has been able to stop them. If it would happen at 2:00 in the morning it will be harder to stop because it is not being monitored, the MDR could cover those hours.

Meyer asked if there was a program that eliminates some Facebook? Has there been anything mentioned? He said the County has a lot of stuff going on Facebook, by the County's stand point a lot of it doesn't need to be on

there and it is getting abused. Chairman Meyer asked Mike Smith from Miken if there was anything in the program that eliminates all that? Where it would only be 1 or 2 Facebook pages and strictly County Business? He said because it is getting abused in our system bad. Smith said it is more of a social media stand point not a security item. He said that would be a Social Media Policy. Restrict to certain users in the Washington County network. We need to sit down with the State's Attorney to review the Social Media policy and tighten it up.

Phishing Email training, an Internal Vulnerability product available. The 3<sup>rd</sup> party company sends out random phishing emails to employees to see who is clicking on those emails. They will let Miken know which employee has clicked on the emails. There is a specific training for the employees who open the emails. The cost would be \$2,000 a year.

There was a Zoom meeting with NeoGov to present their HR computer program. The program offers time keeping, employee forms and County policy acknowledgements, scheduling, tracks IMRF hours for part-time employees and more. It depends on what tools you choose to get. It just makes payroll more efficient and a little easier to manage. Todd asked what the cost would be, there is no total cost yet, it depends on the package that is chosen. He also asked if it would cut jobs? He does not want to cut jobs. With smaller organizations and lower staff there are huge benefits with the HR program. EMA has NEOGOV through risk management, it is provided for us it is a licensed based subscription. The Sheriff's department has Powertime, it is a sister company to NEOGOV, but it mainly works with law enforcement, EMA and fire districts. The Sheriff and staff are very satisfied with Powertime. Suedmeyer asked the Sheriff to forward the information to him on Powertime.

This will take a while to implement. There are more details and information to gather, before anything is implemented and it will take a while to implement. Suedmeyer said nothing will be done until he makes sure everyone is on board with the program.

Suedmeyer stated that this was an informational meeting today. The Finance Committee is in budget mode now.

The next regularly scheduled meeting will be October 8, 2024 at 7:00 p.m.

A motion was made by Shemonic and seconded by Brammeier to adjourn the meeting. Motion carried. The meeting of the Washington County Board adjourned at 11:03 a.m.

Shari Hempen, Washington County Clerk and Clerk of the Board